



BALDWIN BOX▲LL

LEADING THE WAY TO SAFETY

COMPANY PROFILE

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About us

Setting standards since 1982

Established in 1982, Baldwin Boxall Communications Ltd has maintained its independence, prioritising the surpassing of customer expectations. Today, it stands as a leading UK manufacturer in the industry, recognised globally for its prestigious installations.

Baldwin Boxall specialises in designing, manufacturing, and marketing voice alarm, public address, and emergency communication equipment across diverse sectors including commercial, industrial, retail, leisure, transport, and public services. With a robust network of UK and overseas customers, Baldwin Boxall ensures compliance with British Standards and EN54

certification in product design and manufacture. The company's offerings extend beyond product sales, encompassing commissioning, maintenance, and training, facilitated by its team of qualified engineers and international distributors.

Discover Baldwin Boxall: Your Partner in Sustainability

Baldwin Boxall proudly holds the ISO14001 Environmental Management certification, reflecting our deep commitment to sustainability. From our headquarters in Crowborough, East Sussex, UK, to our global operations, we prioritise

eco-friendly practices. Our team minimises our carbon footprint through energy-efficient manufacturing and responsible sourcing.

We actively seek innovative solutions to reduce waste and optimise resource utilisation, paving the way for a greener future. Our success is fuelled by our skilled workforce and collaborative partnerships with local suppliers, ensuring rigorous quality control.

Every aspect of Baldwin Boxall, from R&D to assembly and dispatch, works cohesively to deliver first-class solutions worldwide. Together, we're building not just products, but a sustainable future for generations to come.



Life safety for every building - for everyone - everywhere

Over time, Baldwin Boxall has emerged as a symbol of unwavering reliability and excellence. Choosing a Baldwin Boxall system assures you of the company's dedication to the highest standards in life safety communication systems.

Baldwin Boxall products embody dependability, and reliability, supported by a considerate and knowledgeable customer care team. The overwhelmingly positive feedback from annual customer surveys underscores the confidence customers have in the quality of Baldwin Boxall's systems, service, and aftercare, with a remarkable 98% expressing willingness to recommend them.

Go for Baldwin Boxall as your communication partner, a reliable choice today and always.

*Note: *Based on annual customer surveys.*
Customer satisfaction survey result 2023.

Elevating life safety communication

Throughout its journey, *Baldwin Boxall* has emerged as an unwavering beacon of trust, embodying the essence of reliability and excellence. Our brand stands as a testament to our commitment to delivering unparalleled standards in life safety communication systems.

Reliability and quality

When you select a Baldwin Boxall system, you're choosing more than just a product; you're embracing our dedication to excellence. Our systems are engineered to be robust, ensuring reliability in the most critical situations. Each product undergoes rigorous quality checks to meet the highest industry standards.

Customer-centric approach

At the heart of our ethos lies a profound dedication to customer satisfaction. Our friendly and knowledgeable customer care team stands ready to provide support, ensuring a seamless experience from purchase to aftercare. We believe in fostering lasting relationships built on trust and mutual respect.

Endorsement of excellence

The resounding affirmation of our commitment comes from our customers themselves. Year after year, our annual customer surveys reflect an overwhelming vote of confidence, with an astounding 98% of respondents expressing their willingness to recommend Baldwin Boxall. This resounding endorsement speaks volumes about the trust and satisfaction our customers place in our systems, service, and aftercare.

Looking ahead

As we march forward, Baldwin Boxall remains steadfast in its pursuit of innovation and excellence. We are dedicated to continuously raising the bar, pushing the boundaries of what's possible in life safety communication. With our unwavering commitment to quality and customer satisfaction, we stand poised to lead the way into a safer, more secure future.

Core products

Voice Alarm (VA) & Public Address (PA) systems

Key Benefits:

- A comprehensive range of products
- Small single zone systems through to complex multi-rack, multi-zone, networked systems
- Modular and adaptable
- Dedicated, fault-tolerant Ethernet backbone (VIGIL3)
- Choice of control options - including touchscreen
- Bespoke system design
- Digital networking
- Full system design & project engineering



CARE2 radial wired EVC system

Key Benefits:

- Fully compliant to BS5839-9:2021
- Radial wired
- Fully monitored
- Master control unit handles up to 16 outstations
- Wire panels to refuge remotes or fire telephones
- Option to wire to emergency assistance alarms
- Ideal for retro-fitting or smaller systems
- Expandable & networkable
- Type A & type B outstations
- Any combination of CARE2 outstation on a control or network expansion panel



OmniCare Loop wired EVC systems

Key Benefits:

- Small systems to super-large systems possible
- Fully networkable
- Touchscreen control option with OmniCare/OmniCarePLUS
- Full range of outstations available
- Choice of style and finish throughout the ranges
- Bespoke finishes available
- Full system design service where required



VIGIL Eclipse5 PAVA system

Key Benefits:

- Fully BS EN54 tested & certified
- Wall mounting
- Up to 16 outputs
- Compact, modular design
- Fault-tolerant Ethernet backbone
- 64 Simultaneous audio channels
- Slim profile
- Site wide configuration, log reporting & message uploads
- Secure, scalable & future-proof
- Standalone or networkable



Company mission

Customer mission

- To strive to build partnerships, not transactions
- To provide a class leading customer experience, creating a desire to always choose Baldwin Boxall

Staff mission

- To support and lead in a caring, friendly, and safe working environment where exceeding expectations is encouraged and rewarded

Product mission

- To deliver British designed and manufactured systems that are market leading in their quality, reliability and ease of use

Environmental mission

- To actively reduce our environmental impact in everything we do

Why choose us

- Made in Britain with care & backed by our **7-year warranty**
- Class-leading customer experience, we will **never walk away**
- Ability to adapt to your **bespoke product requirements**

Company values

we CARE

we DELIVER

we CONNECT

we COMMIT

we are TRUSTED

The Baldwin Boxall way



What our customers say

“The level of service we receive from Baldwin Boxall from sales through to service including their technical information is industry leading.”

Paul Walsh, Business Development Manager, GBE Fire & Security Ltd.

“Always communicative and quick to respond with flexibility when required.”

Stephen Weeks, Siemens Building Technologies

“The system is spot on, and Baldwin Boxall supported us every step of the way.”

Simon Ford, Contracts Manager, Premier Fire Systems Ltd.

“The build quality is exceptional. We would certainly recommend Baldwin Boxall as a first-class manufacturer and supply partner.”

Gerry O'Brien, Product Engineer, Sound Productions Ltd.

Heard in many places!

Baldwin Boxall's products and systems have been installed in many prestigious sites and buildings worldwide. Below is a selection of market sectors the company has been involved with to date.



Retail



Education



Stadia



Energy



Leisure



Commercial




Travel



Culture

Get in touch

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